



Ver. 1.0 Date of Release: 10.06.25

In <u>www.epaddy1.wb.gov.in</u> there is a facility for a new Rice Mill to apply for empanelment towards working in paddy procurement operations. After application, it is enquired into and disposed of by the officials. If approved, the Rice Mill is synced to <u>www.epaddy.wb.gov.in</u>.

Towards simplification of the process and to enable the stakeholder Rice Mill and the officials to work in a single website in this regard, it has been decided to develop the facility with further refinement in <a href="https://www.epaddy.wb.gov.in">www.epaddy.wb.gov.in</a>.

<u>New Rice Mill:</u> This facility is for a Rice Mill which after the start of online empanelment system, has never been empanelled. Or, in simpler word, whose name is not in the online database of the Department. The owner of the Rice Mill, though, may have another Rice Mill which has been empanelled before or is currently empanelled.

For an applicant Rice Mill, the facility will be covered in the following workflow:

Sl. No.	Function	User	Page no.
1	Registration	Rice Mill who is yet to have user	1
		credentials	
2	Submission of complete application	Rice Mill user	6
3	Actions when received back seeking	Rice Mill user	8
	clarification		
4	Actions after approval/ rejection	Rice Mill user	14

### 1. Online Registration Application:

1.1. New Rice Mills that have not previously been empanelled, will first apply for registration. On the homepage of <a href="https://epaddy.wb.gov.in">https://epaddy.wb.gov.in</a> the applicant will go to 'New Rice Mill'> 'New Rice Mill Registration'.



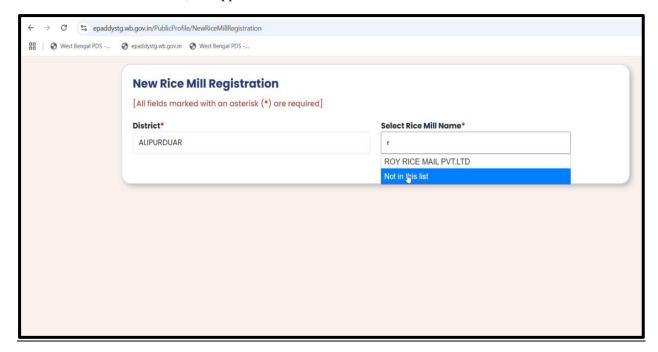




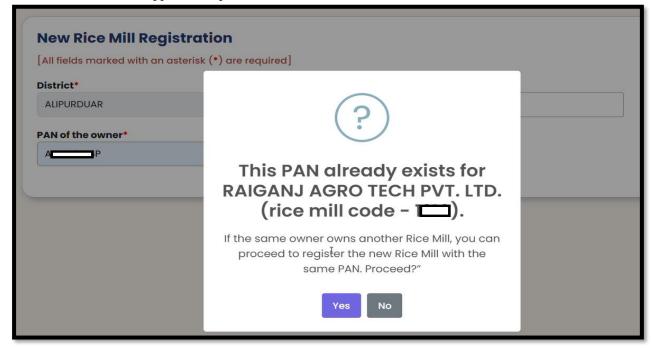
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1.2. From the district drop-down, the district in which the Rice Mill is located is to be selected. Then in the Select Rice Mill Name dropdown, the Rice Mill name is to be selected. If the Rice Mill is not listed, the applicant is to select 'Not in this list'.



1.3. Next, the PAN of the Owner is to be entered. If the PAN already exists for another registered Rice Mill, the system will display a message as shown below. On clicking 'Yes' the system will let the applicant to proceed.





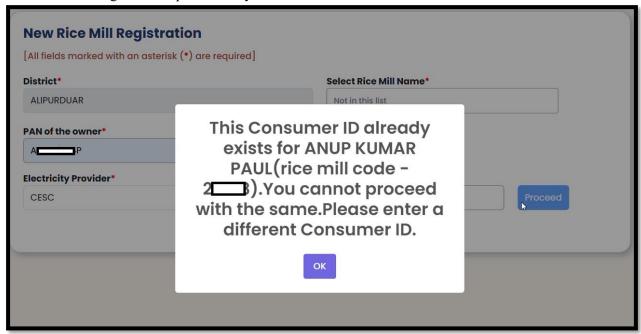


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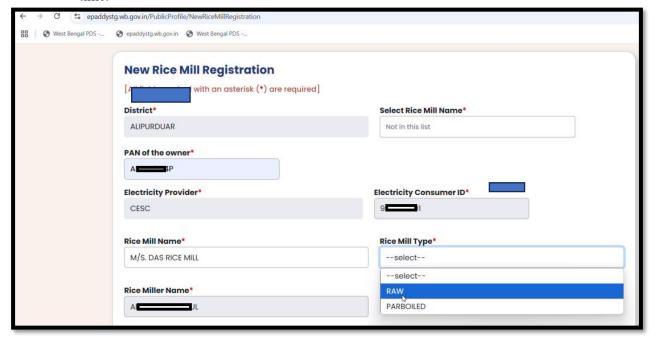
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1.4. Next, the applicant must select the appropriate electricity provider from the dropdown (CESC, WBSEDCL, DVC – *Private Generator is not allowed*). Then, they must enter the Consumer ID issued by the provider and click on the 'Proceed' button.

If the Consumer ID is already saved for another Rice Mill, the applicant will be shown this message. He can proceed only in case of a fresh Consumer ID.



1.5. If PAN was found common in step 1.3, the name of the Rice Mill and the Rice Miller would be fetched. The applicant will be able to modify the name of the Rice Mill, but not that of the Rice Miller. He also needs to select the type of Rice Mill (raw or par-boiled) at this point of time.



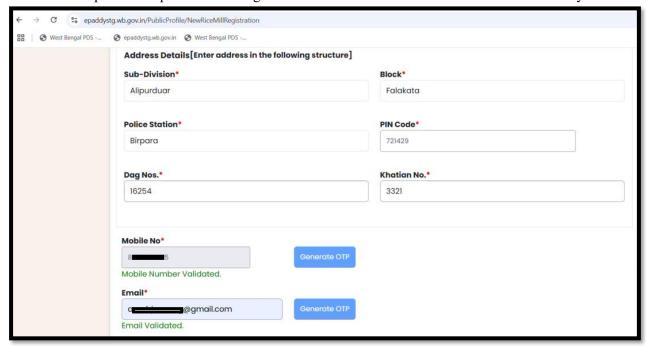




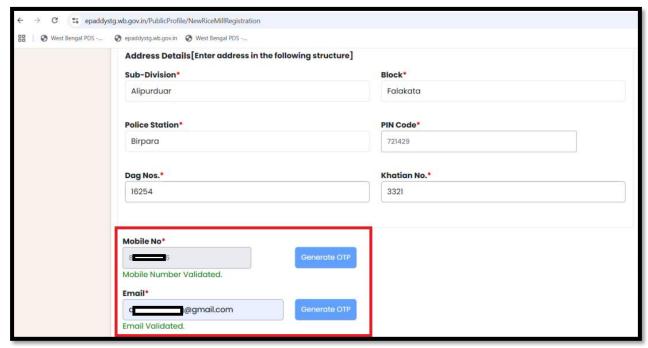
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1.6. Subsequently, the applicant is required to provide the complete address of the Rice Mill by selecting the District, Sub-Division, Block, Police Station (PS), and PIN Code from the respective dropdowns. The dag number and khatian number must be entered manually.



1.7. Finally, the applicant must enter a valid mobile number and email address, both of which will be OTP-verified and used for all future official communications.



1.8. After completing all the aforementioned steps, the applicant must click the 'Submit' button to submit the registration application. Upon successful submission, an SMS and email notification

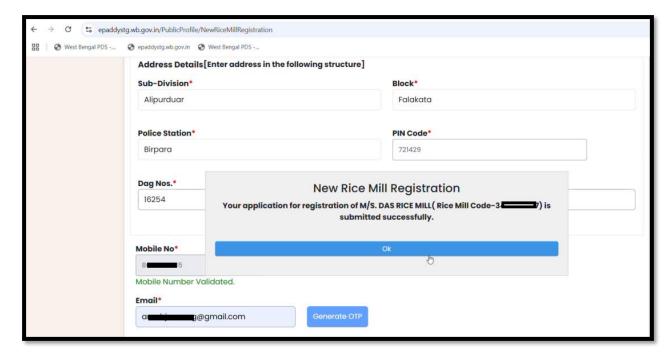




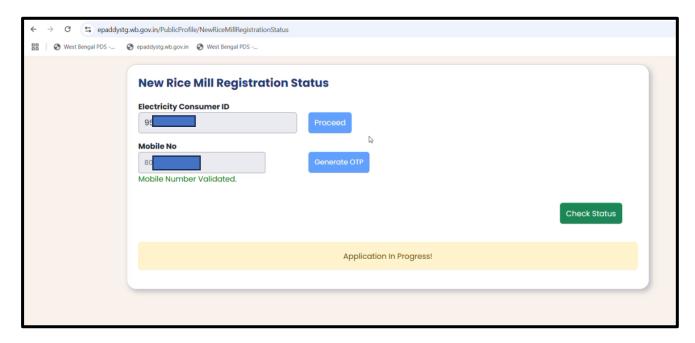
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will be sent to the registered mobile number and email address, stating: "Your application for registration of <RM Name>, <RM Code> has been submitted successfully." Additionally, a temporary Rice Mill Code will be auto-generated for the newly registered Rice Mill.



1.9. The applicant can check the status of their registration application by entering the Electricity Consumer ID and validating it through an OTP sent to the registered mobile number.



1.10. The DCF&S can accept or reject application.





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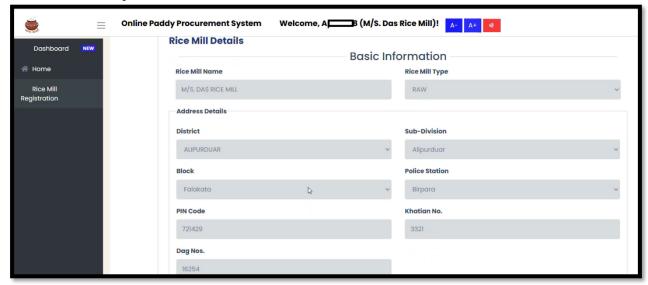
1.11. If the application is accepted, the system will automatically generate a unique User ID and password for the respective Rice Mill. The same will be informed to him through SMS and email ID also.



1.12. If the application is rejected, the applicant will be able to view the reason for rejection in status check page, as well as in SMS and email.

### 2. Empanelment Application Submission:

2.1. The applicant will login with the credentials received in SMS and email and fill up the detailed application form. Information already furnished at the time of registration application will remain pre-filled and cannot be edited.



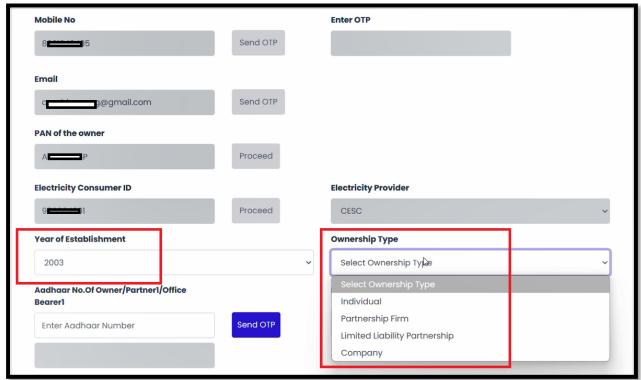




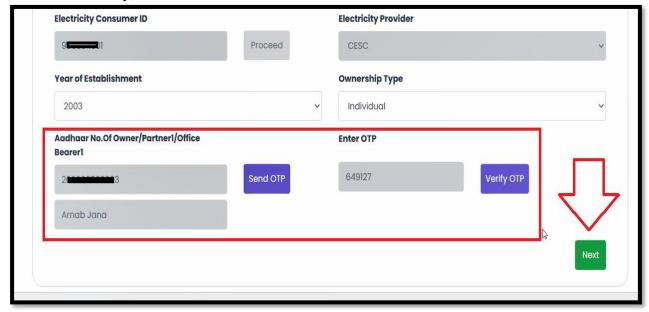
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2.2. The applicant will have to enter the year in which the Rice Mill was established, and the type ownership.



2.3. Now, towards Aadhaar eKYC the applicant will enter his Aadhaar, send OTP to the Aadhaar-linked mobile no., enter the OTP and click on 'Verify OTP' button. If the OTP is entered correctly, Aadhaar eKYC will be successful and the name from Aadhaar will be fetched.



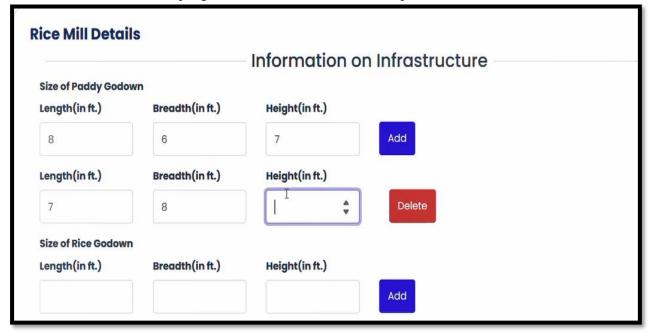




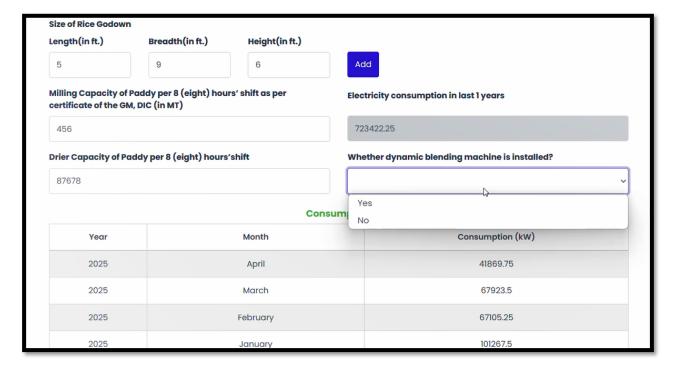
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2.4. In the next part, the applicant will enter the measurements of rice and paddy storage godowns. He can add multiple godowns in each case with the help of 'Add' button.



2.5. Next, the user will have to enter the milling capacity, drier capacity (both in MT for an 8-hour shift) and whether dynamic blending machine is installed. The electricity consumption will be fetched from the service provider and shown. The applicant will not be allowed to change it.

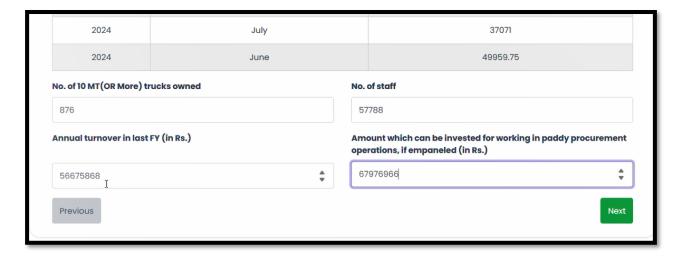




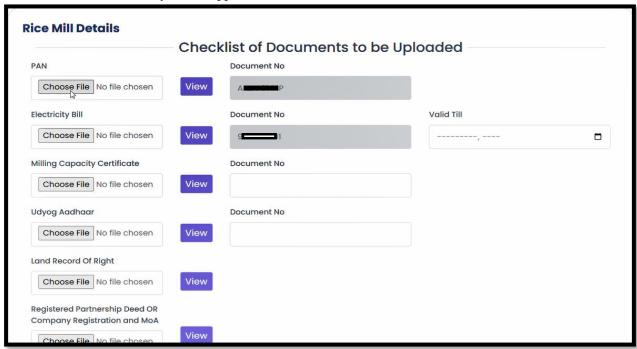


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2.6. Next, the applicant will enter the no. of 10 MT or larger trucks owned by the Rice Mill, no. of staff, annual turn over of the Rice Mill in the last Financial Year and the amount of money that the Rice Mill can invest if empanelled for paddy procurement operations. After these, he will click 'Next' button to go to the next part of application.



2.7. Now, the applicant has to upload relevant documents. Here, the applicant will be uploading scanned copy of each document as shown in checklist. After file upload, number of that document is to be entered (eg. milling capacity certificate no., Udyog Aadhaar no. etc.) and enter its validity where applicable.



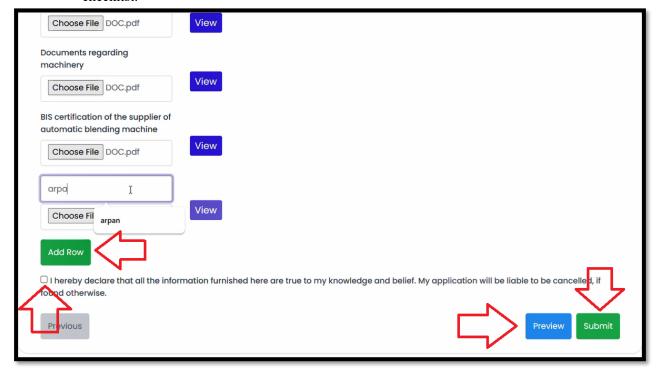




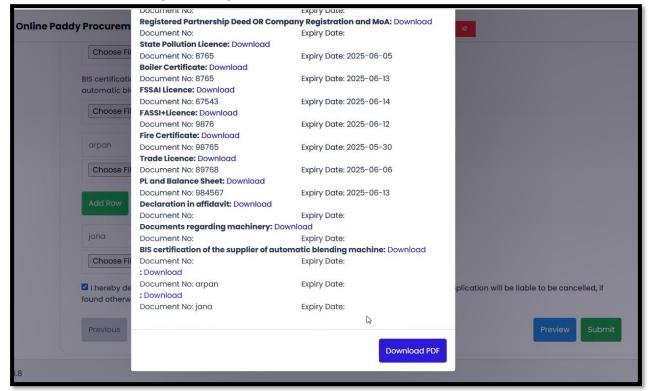
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2.8. At the tail end of the checklist there is also an option for the applicant to upload any document he finds not covered in the checklist. He also needs to tick the declaration at the bottom of the checklist



2.9. When the uploading is complete, he can see a preview of the entire application and documents submitted. If he wants, he can go back and edit data or uploaded documents. He will be able to download the preview in pdf.



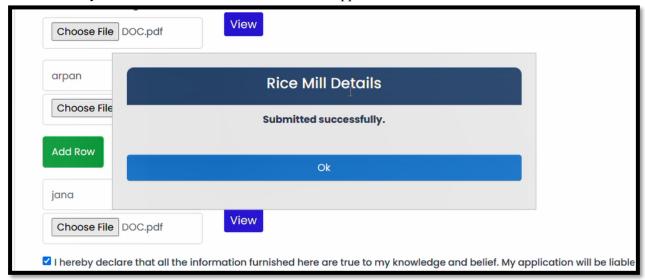




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2.10. Finally, he can submit the application by clicking 'Submit' button. He will be shown an alert reading "You are going to finally submit the application. You will not be able to edit it anymore. Continue?" if he clicks "Yes" the application will be submitted.



2.11. The applicant Rice Mill after submission of application, can check the status of disposal in his login in 'Rice Mill Registration' menu.







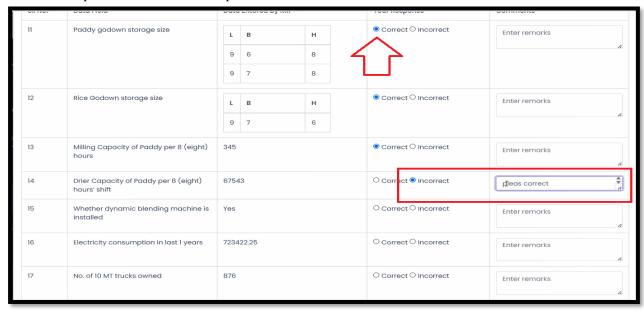
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### 3. Received Back Seeking Clarification:

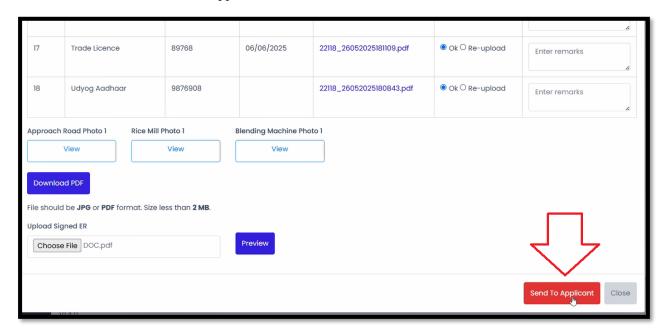
3.1. Any of the official users involved in the application disposal process may send a case back to the Rice Mill applicant. Necessary action by the applicant on receiving back from Enquiry Officers and other officials are elaborated hereunder.

### **Enquiry Officer**

3.2. The EO can mark any data as submitted in the Rice Mill's application as 'incorrect' and any upload document as 're-upload'.



3.3. If at least one such 'incorrect' or 're-upload' marking has been done, the EO will be required to send it back to the applicant for re-submission.







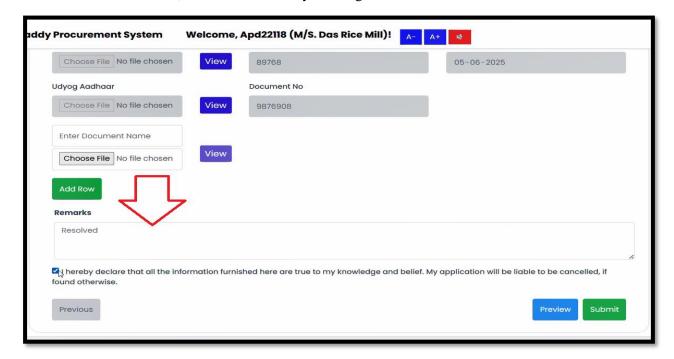
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3.4. Subsequently, the applicant Rice Mill in his log in can carry out the necessary corrections as indicated by the Enquiry Officer (EO) in the returned report. That information marked as 'Incorrect' and documents marked 'Re-upload' will open to the applicant Rice Mills while fields marked 'Correct' and documents marked 'OK' will remain un-editable.



3.5. The Rice Mill will see the comments of the EO and will comply by entering correct data and/or uploading correct document. The process will be the same as mentioned in points no. 2.1 to 2.10. However, this time additionally he can give a comment before submission.



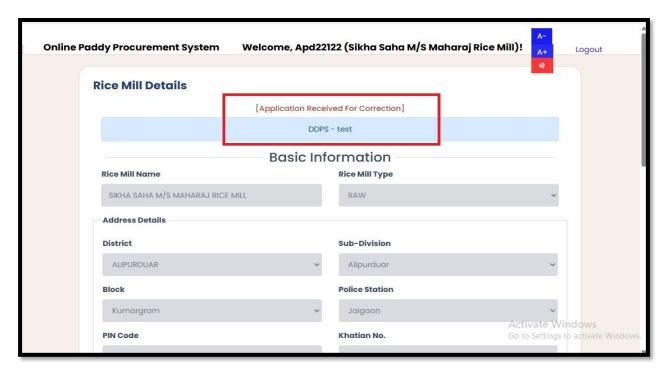




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### Other Officials

- 3.6. Other officials in their action page can choose to 'Send Back' a case. They will have to give comments and send back.
- 3.7. When the case is sent back to the applicant Rice Mill, he will be able to see the comments and comply by entering his remarks and uploading an additional document. The same will then be visible to the official who had sent back.



# 4. Action after Final Disposal:

### Rice Mill Login

4.1. If the application is approved, the applicant Rice Mill will log in and find all necessary menus.



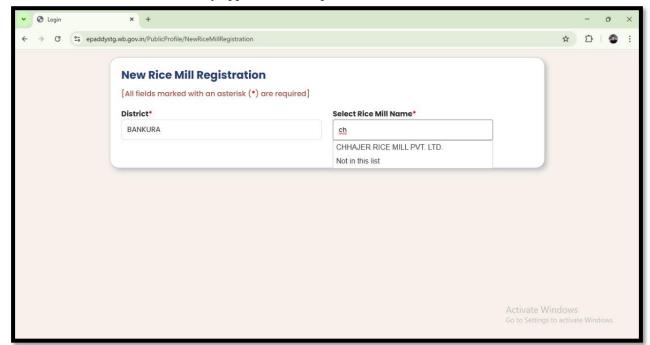




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4.2. In case of rejection, may choose to apply again following steps same as 1.1 onwards. This time his name will definitely appear in the drop down.





# **Application for Empanelment by a New Rice Mills and Disposal Thereof**



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For the officials disposing the applications, the facility will be covered in the following workflow:

Sl. No.	Function	User	Page no.
1	Registration	Rice Mill who is yet to have user credentials	NA
2	Acceptance/ Rejection of registration	DCF&S	2
3	Submission of complete application	Rice Mill user	NA
4	Enquiry assignment	DCF&S	3
5	Enquiry report submission	Enquiry Officer	4
6	Disposal	Accounts Officer	8
7	Disposal	DCF&S	11
8	Officer-in-Charge Master	Director, DDP&S	12
9	Disposal	Officer-in-Charge (Directorate)	13
10	Disposal	Director, DDP&S	14
11	Approval/ Rejection	Head of the Procurement Cell in the	15
	~ 41 4 4	Department	
12	Sending back	All users except Rice Mill	17



# **Application for Empanelment by a New Rice Mills and Disposal Thereof**



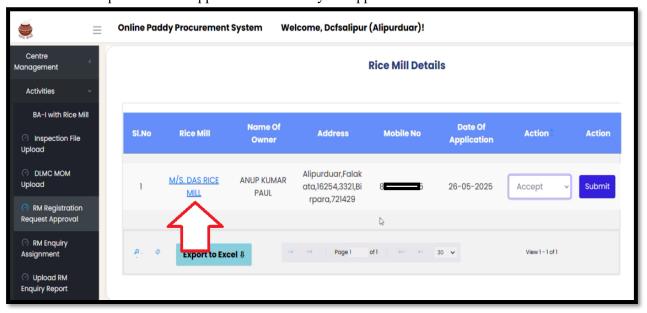
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### 1. Online Registration Application:

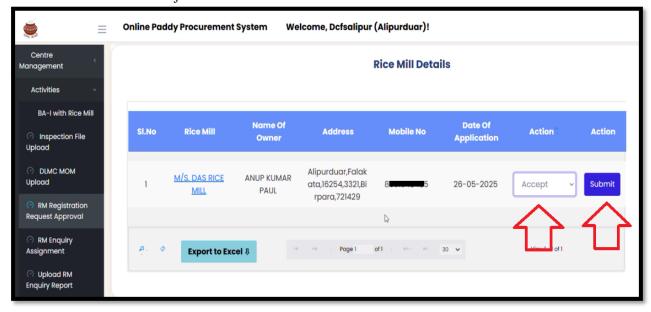
1.1. New Rice Mills that have not previously been empanelled, will first apply for registration.

### 2. Registration Application Disposal

2.1. The respective DCF&S in menu named 'RM Registration Request Approval' can view the list of Rice Mill Registration requests submitted by applicants. Clicking the name of the Rice Mill will open the entire application filled in by the applicant.



2.2. The DCF&S can accept or reject application by choosing 'Accept' or 'Reject' option from the action drop-down and clicking on 'Submit'. For rejection, the DCF&S will be required to enter the reason for rejection in text box.





# **Application for Empanelment by a New Rice Mills and Disposal Thereof**



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2.3. If the application is accepted, the system will automatically generate a unique User ID and password for the respective Rice Mill. The same will be informed to him through SMS and email ID also.



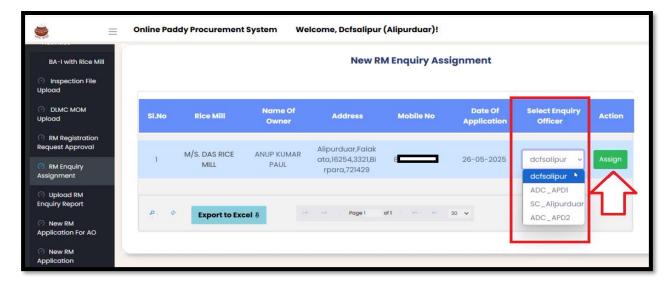
2.4. If the application is rejected, the applicant will be able to view the reason for rejection in status check page, as well as in SMS and email.

### 3. Empanelment Application Submission:

3.1. The applicant will login with the credentials received in SMS and email and fill up the detailed application form, upload required documents and submit the application.

### 4. Enquiry Assignment by DCF&S:

- 4.1. The DCF&S will view all the applications thus submitted in his district in the "New RM Enquiry Assignment" menu.
- 4.2. He will select an Enquiry Officer from among the users under him (eg. ADCF&S, SCF&Ss, Inspectorate staff) or himself. On clicking 'Assign' the DCF&S the application of the Rice Mill will be assigned for enquiry to the selected user.





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### 5. Enquiry Report by the EO:

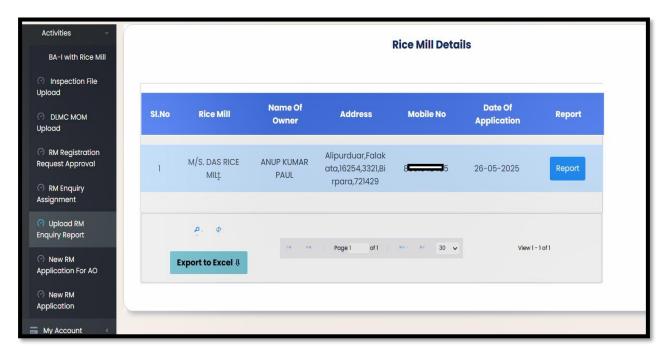
### Clicking Photos through App

- 5.1. In Khadya Sathi Amar Ration app there will be a new menu of 'RM Empanelment Enquiry'.
- 5.2. Names and codes of all Rice Mills assigned to the EO will be shown. The EO can select one at a time.
- 5.3. On selecting the Rice Mill, the EO will be required to click at least 1 and maximum 2 photographs each in the categories of
  - Approach road
  - Overall picture of the entire RM showing the name
  - Dynamic blending machine.

Lat-long and date-time stamp will be imprinted on each photograph.

#### **Enquiry Report Submission**

5.4. When the physical enquiry is complete, the Enquiry Officer (EO) shall log in to the designated web portal and navigate to the menu option titled 'New Rice Mill Empanelment' > 'Submit ER'.



5.5. Clicking the 'Report' button, the EO will open the enquiry report page where data submitted by the Rice Mill for each field is shown. The EO needs to indicate whether they are correct or incorrect by clicking 'Correct' or 'Incorrect' button next to each information.



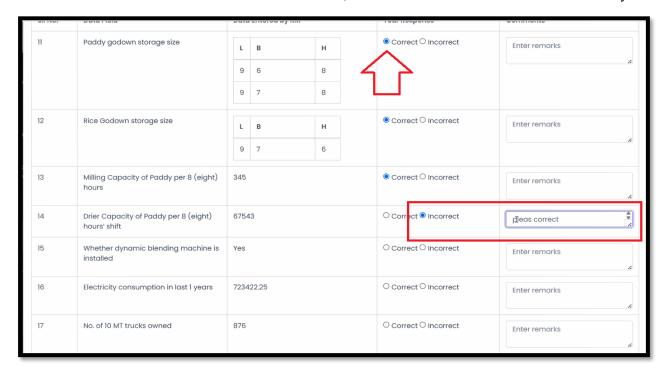
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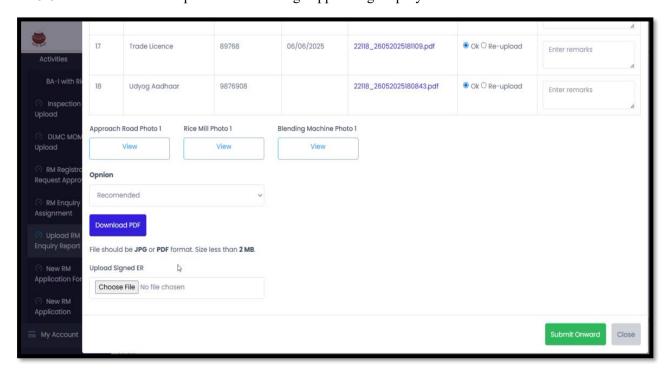
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5.6. For an information to be marked 'Incorrect', comments of the EO for the same is mandatory.



- 5.7. Similarly for uploaded documents, the EO will indicate 'OK' if he verifies the uploaded document to be true, and 'Re-upload' if he finds them incorrect, illegible or incomplete.
- 5.8. He can view the photos taken through app during enquiry.





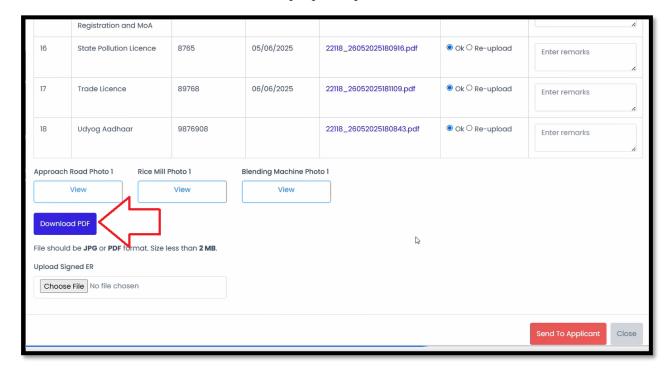
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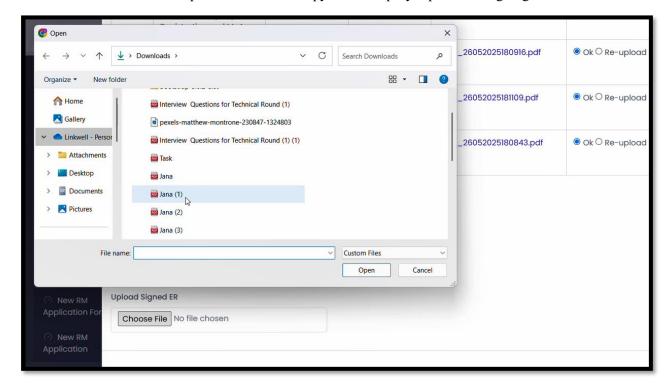
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5.9. The EO can download the filled-up report in pdf.



5.10. He will have to upload the scanned copy of the enquiry report after signing it.



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#### **SOP** for

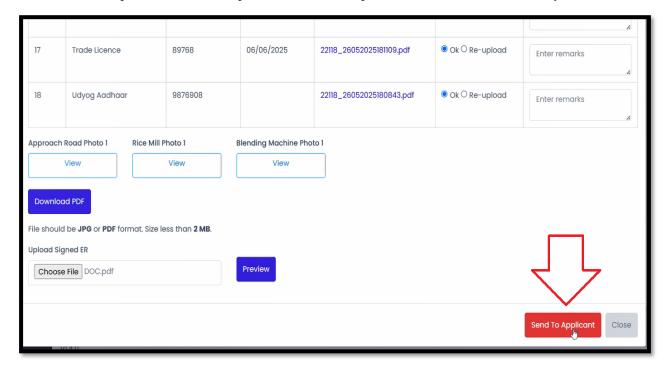
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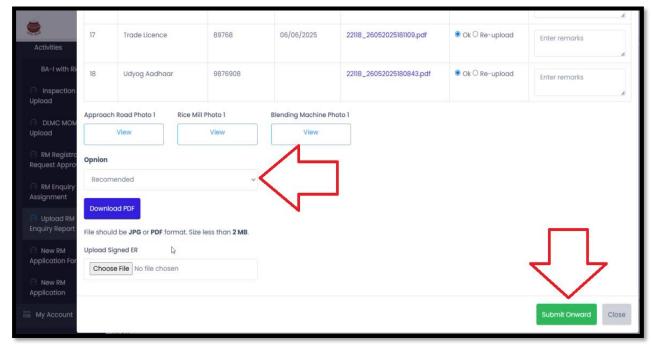
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5.11. In the event that any item is marked as 'Incorrect' or any documents is verified and marked 'Re-upload', the EO is required to return the report to the Rice Mill for necessary rectification.



- 5.12. Sending back of a case and re-submission thereafter has been elaborated in point no. 11.
- 5.13. Or, if all information are marked 'Correct' and all documents 'OK', the EO can recommend the case and transmit it onwards.





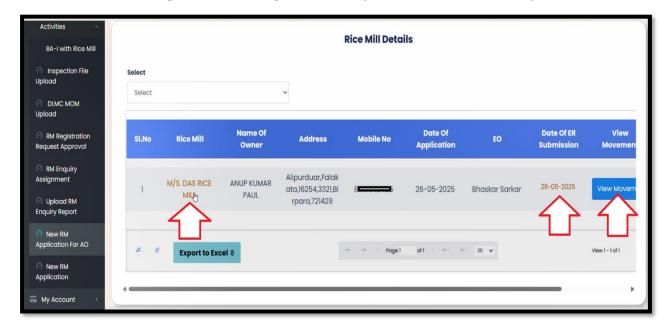
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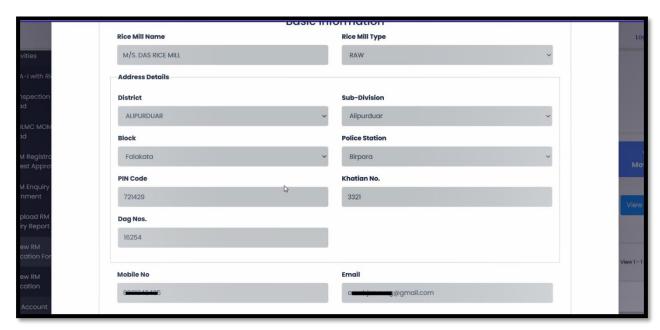
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# 6. Disposal by Accounts Officer

6.1. The Accounts Officer of the office of the District Controller, Food & Supplies will go to 'New Rice Mill Empanelment' > 'Disposal' in his login. He will see the following view:



6.2. The name of the Rice Mill will be hyperlinked to the entire application submitted by the Rice Mill.





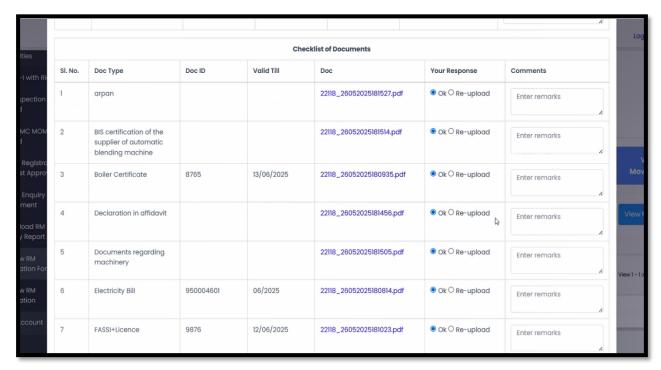
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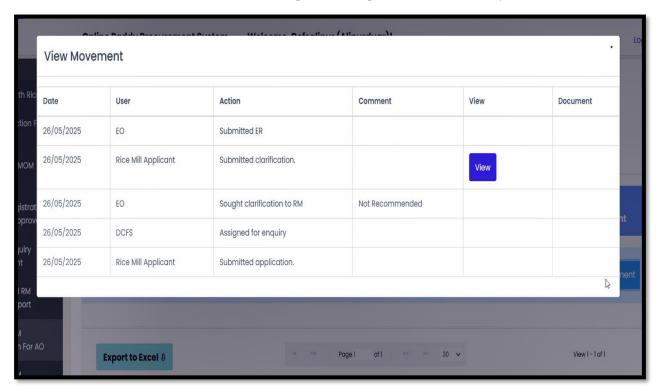
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6.3. The date of Enquiry Report submission will be hyperlinked to the complete Enquiry Report.



6.4. The 'View Movement' button will open the complete movement history.





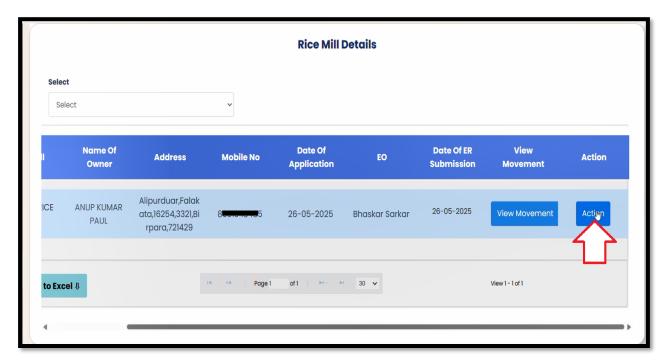
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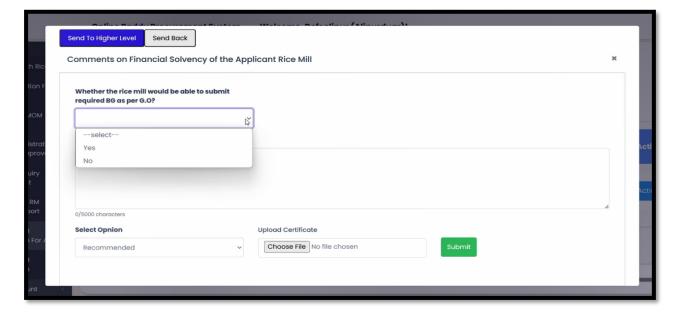
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6.5. With the help of the above, the Accounts Officer will arrive at an opinion and click on the 'Action' button.



6.6. In action page, the Accounts Officer will first select whether he wants to 'Send to Higher Level' or 'Send Back'. The AO will next select 'Yes' or 'No' to respond to whether the Rice Mill will be able to submit required BG as per GO and type his comments. If the AO has chosen 'No' in the previous point, he will have to select 'Not recommended' in his opinion, and vice versa. Lastly, he will upload a certificate and click on 'Submit'.





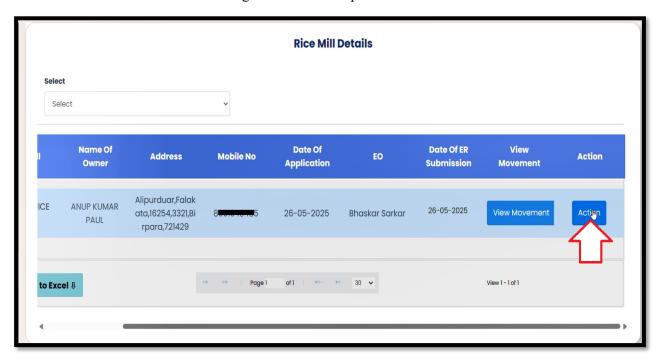
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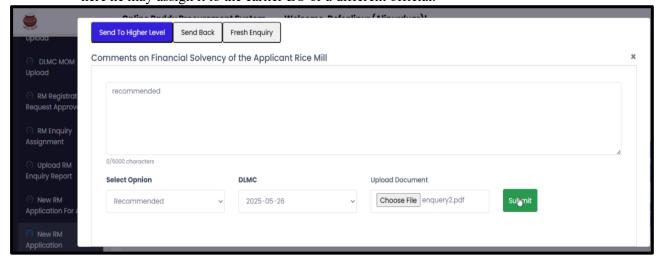
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### 7. Disposal by DLMC in DCF&S Login:

- 7.1. The DCF&S will go to 'New Rice Mill Empanelment' > 'Disposal' in his login. He will have the same view as described in 5.1 to 5.4.
- 7.2. At this stage the DCF&S is expected to place the matter before the DLMC. The minutes of the meeting of the Committee is to be uploaded from the concerned page.
- 7.3. After that the DCF&S will go to the 'Action' part.



- 7.4. In action page, the DCF&S will first select the decision of the DLMC 'Send to Higher Level' or 'Send Back' or 'Fresh Enquiry'. He will enter comments, select opinion (recommended or not recommended), link already uploaded minutes of DLMC meeting by selecting date of the meeting, upload any other additional document and 'Submit'.
- 7.5. If the DLMC has decided to get the application enquired afresh, the DCF&S will select 'Fresh Enquiry' and assign it for enquiry again through steps as described in point nos. 3.1 and 3.2. here he may assign it to the earlier EO or a different official.





# **Application for Empanelment by a New Rice Mills and Disposal Thereof**



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7.6. The DLMC's opinion can be either 'Recommended' or 'Rejected'. If the DLMC opinion is 'Rejected', the process ends at the district level. If the opinion is 'Recommended', the 'Send to Higher Level' button becomes enabled, allowing the DCF&S to forward the application to the higher authority for further processing.

### 8. Officer-in-Charge Master

### Director, DDP&S Login

- 8.1. The Director is equipped with an Officer-in-Charge Master module, which enables him to assign the role of Officer-in-Charge (OC) to officers such as Joint Directors (JDs), Deputy Directors (DDs), or Assistant Directors (ADs) under his Directorate. As part of this assignment, the Director can allocate one or multiple districts to each Officer-in-Charge.
- 8.2. The Director will go to 'New Rice Mill Empanelment' > 'VO Master' in his login. In this page he can see all the Directorate level officer users in the left column. Against each OC he can assign one more District by selecting the district from drop-down and clicking 'Submit'. Once a district has been assigned to an OC it cannot be assigned to another OC unless removed from the earlier OC. Removal can be done by clicking the 'x' icon next to each district.



8.3. History of each such assignment will be preserved.



# **Application for Empanelment by a New Rice Mills and Disposal Thereof**



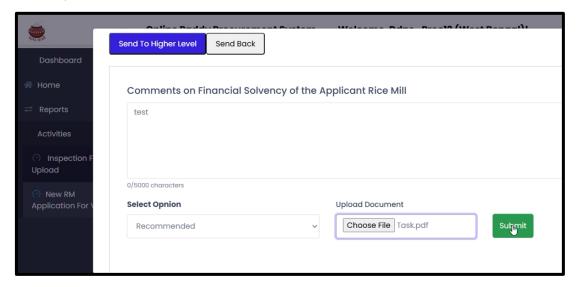
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### 9. Disposal by Officer-in-Charge

- 9.1. The OC will go to 'New Rice Mill Empanelment' > 'Disposal' in his login.
- 9.2. Once assigned by the Director, the OC will see all cases escalated from the concerned district(s). He will have the same view as described in 5.1 to 5.4.
- 9.3. Thereafter, he will go to 'Action' button.



9.4. In action page, the OC will first select what he wants to do – 'Send to Higher Level' or 'Send Back'. He will enter comments, select opinion (recommended or not recommended), upload any other additional document and 'Submit'.



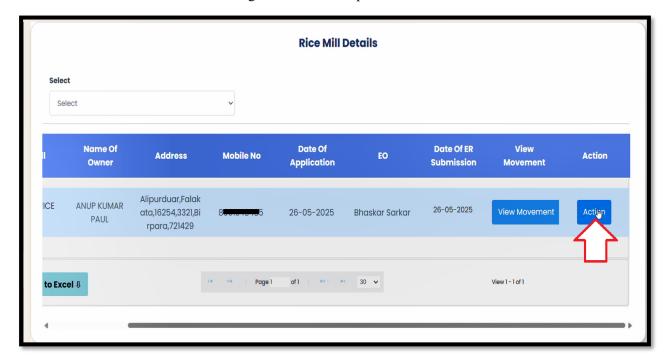


# **Application for Empanelment by a New Rice Mills and Disposal Thereof**

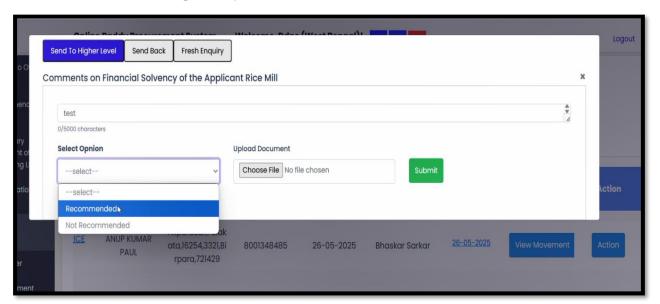


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- 10. Disposal by the Director, DDP&S:
- 10.1. The Director will go to 'New Rice Mill Empanelment' > 'Disposal' in his login. He will see all cases forwarded by the OCs with the same view as described in 5.1 to 5.4.
- 10.2. After that the Director will go to the 'Action' part.



10.3. In action page, the Director will first select his decision – 'Send to Higher Level' or 'Send Back' or 'Fresh Enquiry'. He will enter comments, select opinion (recommended or not recommended), upload any other additional document and 'Submit'.

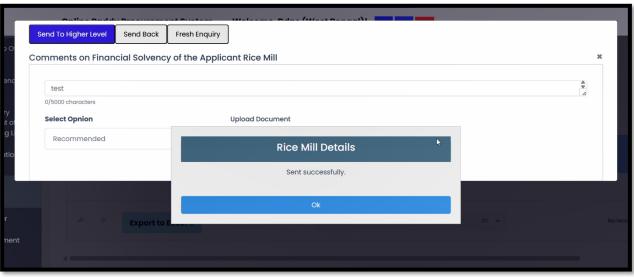




# **Application for Empanelment by a New Rice Mills and Disposal Thereof**



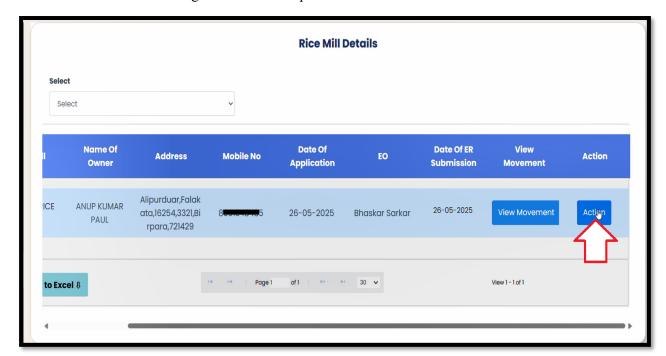
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10.4. If he has decided to get the application enquired afresh, the Director will select 'Fresh Enquiry' and assign it for enquiry again through steps as described in point nos. 3.1 and 3.2. Here he may assign it to any Directorate level user.

### 11. Disposal by the Head of the Procurement Cell (ic proc):

- 11.1. The Head of the Procurement Cell in the Department will go to 'New Rice Mill Empanelment' > 'Disposal' in his login. He will see all cases forwarded by the Director, DDP&S with the same view as described in 5.1 to 5.4.
- 11.2. After that he will go to the 'Action' part.





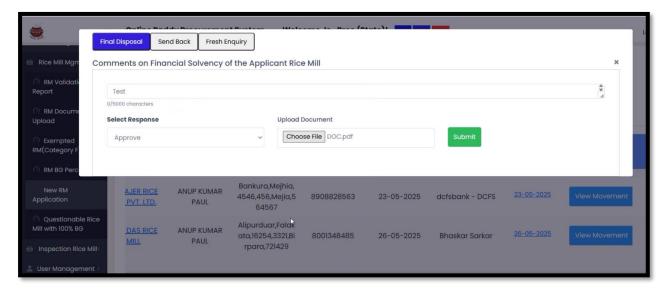
# **Application for Empanelment by a New Rice Mills and Disposal Thereof**



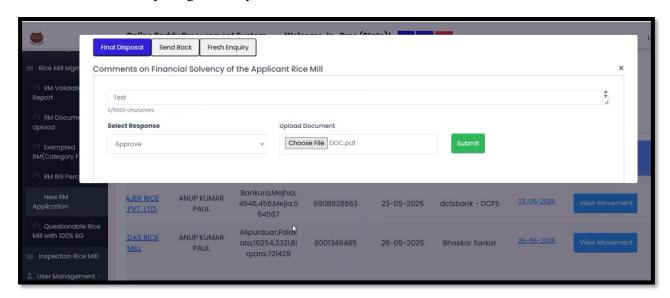
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- 11.3. In action page, the Head of the Procurement Cell will first select the final decision of the Department 'Final Disposal' or 'Send Back' or 'Fresh Enquiry'.
- 11.4. If he goes for 'Final Disposal', he can choose to 'Approve' or 'Reject' the application after entering comments. He also needs to upload a document and 'Submit'.



11.5. If the Department has decided to get the application enquired afresh, he will select 'Fresh Enquiry' and assign it for enquiry again through steps as described in point nos. 3.1 and 3.2. Here he may assign it to any user at the Secretariat level.





# **Application for Empanelment by a New Rice Mills and Disposal Thereof**



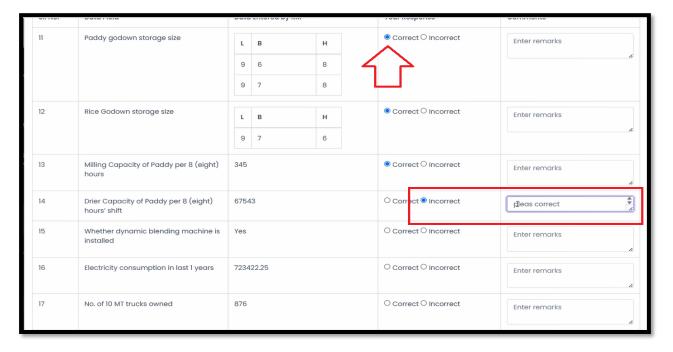
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### 12. Send Back to Lower Level:

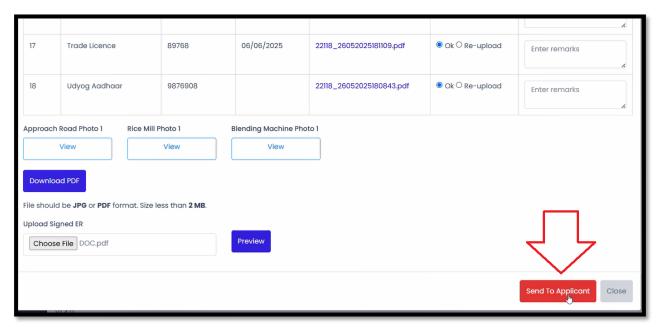
12.1. Any of the aforementioned users involved in the application process may send a case back to any of the lower-level users in the channel, including the Rice Mill applicant. The process of sending back for Enquiry Officers and other officials are elaborated hereunder.

### **Enquiry Officer**

12.2. The EO can mark any data as submitted in the Rice Mill's application as 'incorrect' and any upload document as 're-upload'.



12.3. If at least one such 'incorrect' or 're-upload' marking has been done, the EO will be required to send it back to the applicant for re-submission.





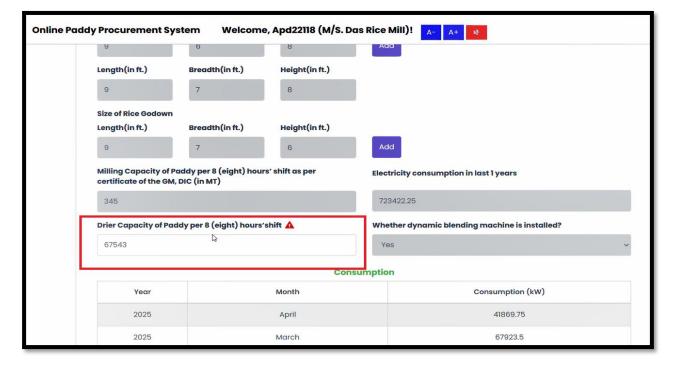
# **Application for Empanelment by a New Rice Mills and Disposal Thereof**



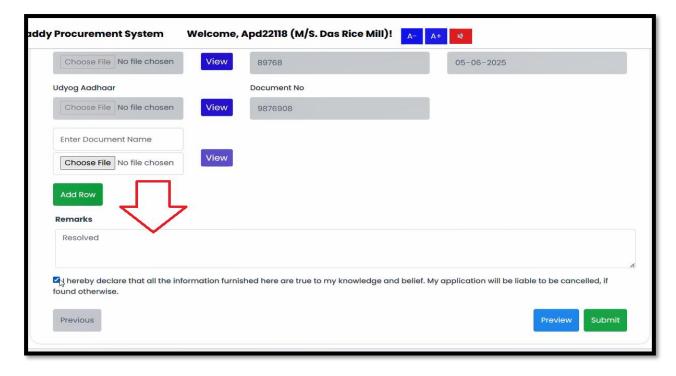
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12.4. Subsequently, the applicant Rice Mill in his log in can carry out the necessary corrections as indicated by the Enquiry Officer (EO) in the returned report. That information marked as 'Incorrect' and documents marked 'Re-upload' will open to the applicant Rice Mills while fields marked 'Correct' and documents marked 'OK' will remain un-editable.



12.5. The Rice Mill will see the comments of the EO and will comply by entering correct data and/or uploading correct document. The process will be the same as mentioned in points no. 2.1 to 2.10. However, this time additionally he can give a comment before submission.





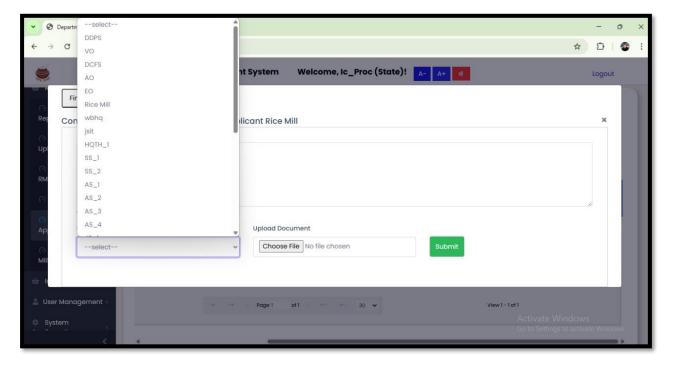
# **Application for Empanelment by a New Rice Mills and Disposal Thereof**



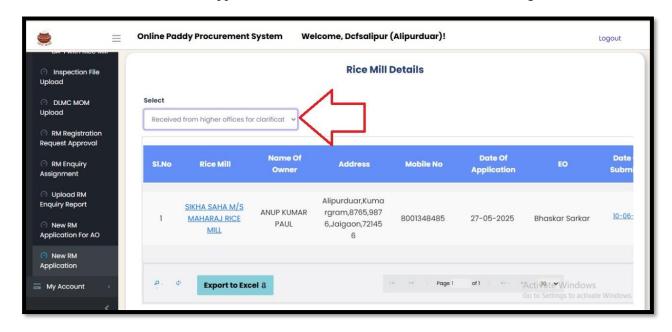
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### Other Officials

12.6. Other officials in the action page can choose to 'Send Back' a case. He will have to give his comments and select the user to whom he wants to send back. E.g. the Head of the Procurement Cell in the Department can send a case back to any of the users in the channel, or any of the Secretariat officials (eg. JS Law) or a Director other than the DDP&S (eg. DF).



- 12.7. If the case is sent back to the applicant Rice Mill, he will be able to see the comments and comply by entering his remarks and uploading an additional document. The same will then be visible to the official who had sent back.
- 12.8. All officials and the applicant Rice Mill can find a case received back using this filter.





# **Application for Empanelment by a New Rice Mills and Disposal Thereof**



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12.9. If officials higher than the EO notice any incorrectness in the data and/or uploaded document submitted in the application and want to get it/them corrected, they will route the send back through the EO.